



कर्मचारी राज्य बीमा निगम
(श्रम एवं रोजगार मंत्रालय, भारत सरकार)
EMPLOYEES' STATE INSURANCE CORPORATION
(Ministry of Labour & Employment, Govt. of India)



मुख्यालय
Headquarters'
पंचदीप भवन सी०आई०जी रोड, नई दिल्ली-110002
PANCHDEEP BHAWAN, C.I.G. MARG, NEW DELHI-110 002
Phone: 011-23604700 Email: dir-gen@esic.nic.in
Website: www.esic.nic.in / www.esic.in

File No.- D-12/17/3/PMS/-2023-E_VI

Date - 14-07-2025

To,

ROs/SROs/Hospitals/Nodal Officers (ESIC-PMS)
ESI Corporation.

Subject ESIC Pensioners Medical Scheme, 2006 - Removal of difficulties
-Reg.

Sir/Madam,

As per OM no. D-12/16/1/2017-E-VI-Vol.I dated 28.11.2018 regarding ESIC PMS, 2006 - Removal of difficulties – **the time-lines are issued for pensioners/ family pensioners covered under ESIC PMS, 2006** which states that the pensioners/ family pensioners enrolled under ESIC-PMS, 2006 shall submit the medical claims to the concerned Nodal Officer. If found reimbursable, the payment shall be completed within 30 days of submission of the medical claims.

However, in recent months, various complaints have been received from the pensioners regarding the delay in payments.

Hence, all the nodal officers are instructed to clear the medical claims within the stipulated time limit as mentioned in above circular.

This issues with the approval of competent authority.

Yours faithfully,

Digitally signed by
Om Prakash Thakur
Date: 14-07-2025
17:39:48
Assistant Director(E-VI)



EMPLOYEES' STATE INSURANCE CORPORATION
PANCHDEEP BHAWAN: C.I.G MARG: NEW DELHI

No. D-12/16/1/2017-E-VI-Vol.I

Dated : 28.11.2018

To

A.C. (NTA), All Addl. Commissioners & Regional Director/ Director (I/c) / Director-EV, Hqrs. / D(M)D / DM Noida / M.S. of ESIC Hospitals/ ODCs.

Sub: ESIC Pensioners Medical Scheme, 2006 – Removal of difficulties - Reg.

Sir,

It is informed that Ministry of Health & Family Welfare has issued circular dated 14/5/2018 prescribing time-lines for settlement of medical claims of CGHS pensioner beneficiaries. The circular has been issued in CGHS in compliance of the directions of Hon'ble Supreme Court of India in their Judgement in WP (Civil) No. 694 of 2015 between Shiva Kant Jha Vs UOI delivered on 13th April, 2018 and in supercession of earlier guidelines in the matter. The circular was examined in ESI Corporation and guidelines prescribing similar time-lines are issued for pensioners / family pensioners covered under ESIC Pensioners' Medical Scheme, 2006 as per the details below :

1) Pensioners/family pensioners enrolled under ESIC-PMS-2006 shall submit the medical claims to the concerned Nodal Officer i.e. Regional Director / Director (I/c) / Director(M) Delhi / Director (M) Noida / Med. Supdtt. of ESIC hospitals. The claims shall be issued serial number and are to be processed / examined by the Nodal Officer as per rules. If found reimbursable, the claims shall be sent to the DDO for payment to the beneficiary by ECS. The payment shall be completed within 30 days of submission of the medical claims to the Nodal Officer.

2) **Medical claims requiring approval of higher authorities / Medical Committee :**

- (i) Total time within 45 days in Delhi / Noida
- (ii) Total time within 60 days in other cities.

3) The Nodal Officer shall thoroughly check the papers initially for completeness of the requisite documents before accepting the claim papers to ensure that the claim papers are not returned subsequently for want of some documents. Care shall be taken not to reject medical claims of pensioners on minor technical objections, if they fall under procedural lapses, which can be condoned.

This issues with the approval of Director General.

The receipt of this letter may please be acknowledged. Hindi version will follow.

Yours faithfully,



(Prabha Saini)
Asst. Director

COPY TO :-

1)	Shri S.C. Mishra, Secretary General, All India ESIC Pensioners' Federation, E-15, Sector-20, Noida-201301.
2)	ESIC Pensioners' Association, Telangana Region, B-615, Site-3, N.R.R. Puram, Borabanda, Hyderabad-500 018.
3)	ESIC Elders' (Pensioners') Association, (Bihar Region), ESIC Colony, Ambedkarpath, Patna - 800 014.
4)	ESIC Pensioners' Association, (Karnataka), No. 222, 4 th Cross, 20 th main, 1 st Stage, 1 st Phase, BTM Layout, Bengaluru - 560 068.
5)	ESIC Pensioners' Association, (Kerala), C/o Regional Office, ESI Corporation, Panchdeep Bhawan, North Swaraj Round, Thrissur - 680 021 (Kerala).
6)	ESIC Pensioners' Welfare Association, 704, Brighton Tower, Hari Om Nagar, Off Eastern Express Highway, Mulund (E), Mumbai - 400 081.
7)	ESIC Pensioners' Association, (MP), Pancham Arcade, 14/D/B/S.2, Scheme No. 78-A, Indore - 452 010.
8)	ESIC Pensioners, Association, (Nagpur), "Ganesh Bhavan", House No.412, Near Hanuman Temple, Dharampeth, Nagpur - 440 010.
9)	ESIC Pensioners' Welfare Association, (N.C.R.), B-101, Meghdoot Apartments, Plot No. 19, Sector-7, Dwarka, New Delhi - 110 075.
10)	ESIC Pensioners' & Senior Citizens Welfare Association, 5454, Modern Housing Society, Manimanjara, Chandigarh (Punjab) - 160 101.
11)	ESIC Pensioners' Welfare Association, (Rajasthan Region), D-2/381, Chitrakoot Scheme, Vaishali, Jaipur - 302 021.
12)	ESIC Pensioners' Association, Vijayawada Division (A.P.), D.No. 9/7, Bank Colony, Ind Road, Kankipadu, Vijayawada Divn. - 521 151
13)	Shri. N. Gopalan, ESIC Pensioners' Association (Tamil Nadu), No. 14, Second Main Road, Thirumal Nagar, Poonamallee, Chennai - 600 056.
14)	ESIC Pensioners' Association, (U.P. Region, Kanpur), 107/29, Jawahar Nagar, Kanpur - 208 012.
15)	ESIC Pensioners' Association, West Bengal, A-164, Ramkrishna Nagar, Kolkata - 700 153.
16)	ESIC Pensioners' Association, (Gujarat Region), 71, Shiv Nagar Society, under Chanakya Bridge, Ghatlodia, Ahmedabad - 380 061.
17)	ESIC Pensioners' Association, (Haryana Unit), 1402, Sector-8, Faridabad - 121001.
18)	ESIC Pensioners' Forum, 73, Kangan, Indira Nagar Society, Near Mahendale Garrage, Pune-411 004..
19)	ESIC Pensioners' Association, (Odisha), Panchdeep Bhawan, Unit-IX, Janpath, Bhubaneswar-751022.
20)	ESIC Pensioners' Association, N.E. Region, ESI Corporation, Bamunimaidam, Guwahati - 781 021.
21)	ESIC Pensioners' Welfare Association, Jharkhand Region, A-001, Surendranath Enclave, Prem Nagar, P.O. Hatia, Ranchi - 834 003.
22)	W.C.M, Hqrs. for uploading in the website of ESIC.
23)	Fin. & Accounts Br.-III / Director-V Hqrs. Office.
24)	Hindi Cell, Hqrs. office for translation.